



TERMS & CONDITIONS

www.cyberready.com
info@cyberready.com

5 Rav-Ashi St. Tel-Aviv,
Israel 6939539

Terms and Conditions

1. CyberReady undertakes to protect sensitive information to which CyberReady and its employees will be exposed within the framework of the granted solution that will be provided at **Company**, including to refrain from disclosing and transferring it to any party or using it for any purpose other than providing the services to **Company**. 'Sensitive data' shall include personal data of **Company** employees, which will be transferred in the users' file and the results of the readiness report.
2. CyberReady shall act in accordance with the instructions of **Company** as to
 - a. Required data for service operation.
 - b. The way users' data is processed in the system, so that the process of matching messages sent to different user groups will be optimized according to their performance.
 - c. The display of user performance data in the readiness report and to bind data to small organizational units so that the individual user can not be identified.
 - d. Whether to automatically receive an email notification on a specific user's click.
3. When **Company** updates the user list, the system identifies users who do not exist and automatically deletes their data.
4. CyberReady will delete all users' data from its production system within 45 days after the service is completed.
5. CyberReady undertakes to comply with information security guidelines to be communicated to it by **Company** regarding ongoing conduct.
6. Providing users' data to CyberReady is deemed an invitation to implement the solution at **Company**, and **Company** and its employees shall not have any claim against CyberReady for the use of the data within the framework of the granted solution.
7. **Company** is liable to inform end-users about the use of the solution no later than the end of the 1st simulated phishing campaign.
8. The unique methodology, together with the various kinds of email phishing messages, all of the learning materials, including text, illustrations and video clips, together with the figures in them, are the exclusive property and intellectual property of CyberReady and **Company** undertakes not to make any use of all and/or parts of them, at **Company** or elsewhere, directly or indirectly, during and/or after the period of providing the solution, without CyberReady's prior written consent.
9. Acceptance of a Purchase Order (PO) from **Company**, in view of everything stated in this document, is deemed an approval of all the terms and undertakings that appear in this document.
10. The term of this agreement begins on the date and for the period mentioned in this agreement, or otherwise agreed between the parties. Thereafter, the initial term will automatically be renewed for successive annual renewal terms from the end of the initial term, unless **Company** or CyberReady provides written notice not to renew no later than 15 days prior to the end of the current term.
11. To offset inflation rate, additional 3% will be added to the total cost with each annual renewal.